

11 May 2007

ANNOUNCED CHANGES BY AMWAY

Further to the changes announced by Amway on their Amivo web site on 4th May, and subject to further discussions with the Company, we can now confirm that Summer Convention planned for 23/24 June is now required to be cancelled.

Obviously IBS can only refund tickets purchased from IBS - so the following procedures should be adopted:-

- **For those tickets purchased at recent seminars**

Tickets should be returned to IBS accompanied with the following information. A refund will be paid directly to you, once proof of purchase has been confirmed.

1. Your name and address
2. Your Amway IBO number
3. Where you purchased your ticket (ie. Which venue)

- **For tickets purchased from your Upline**

These should be returned to your Upline for refund.

- **For tickets purchased direct from IBS**

These should be returned to IBS for refund accompanied by the following information:

1. Your name and address
2. Your Amway IBO number

As we are making every effort to comply with Amway's requirements, we ask for your co-operation in helping us to implement this refund policy.

We will continue to communicate with you by whatever way is left open to us - as and when we receive more information from Amway.

Our thanks again,

Pat and Greta

Jerry and Mandy