



Amway (UK) Limited
Snowdon Drive, Winterhill, Milton Keynes MK6 1AR, United Kingdom
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28th February, 2005

Dear Mr. Butler

Re: Alleged DTI investigation

Thank you for your information regarding the allegation made on the hoax http://www.amquix.info/amvio_uk.html website which states that Amway is being investigated by the DTI.

We have contacted Cliff Callaghan, Director and Deputy, Inspector of Companies in the Companies Investigation Department of the DTI, and he has strongly assured us that Amway is **not** under any kind of investigation by the DTI.

We have offered our assistance to Mr. Callaghan if any further information is required from us in the future, or if they would like to discuss this hoax site or false allegation further.

If you encounter any further such websites or literature in future, please do not hesitate to contact me or alternatively Sharon Harrison the External Affairs Manager for the UK who will always be happy to assist you and has personally contacted Mr. Callaghan to discuss this issue.

Yours sincerely

A handwritten signature in black ink, appearing to read "S. Norman". The signature is fluid and cursive, with a long horizontal stroke at the end.

Sharon Norman
Director – European External Affairs.

cc. Sharon Harrison.